GRS AdvantageTM Website User Reference Guide

This document describes how to use the GRS AdvantageTM Website.

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GRS Advantage is a trademark or registered name of Gabriel Roeder Smith & Company Holdings Inc. in the U.S.

GRS AdvantageTM Website

Revised: July 25, 2017

This document describes how to use the GRS AdvantageTM website.

Accessing the Website

The GRS AdvantageTM website is available at the following URL:

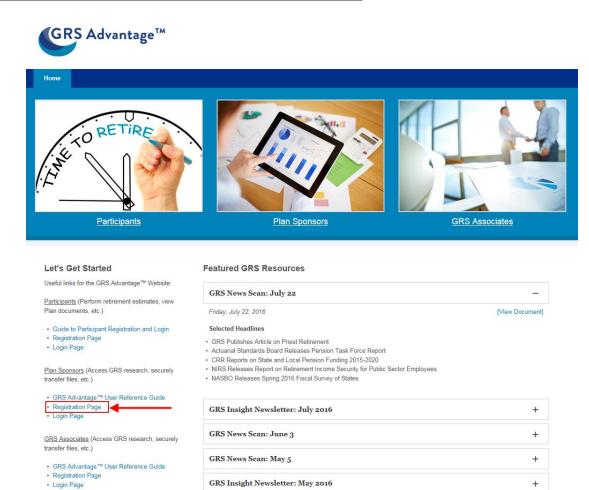
https://advantage.gabrielroeder.com/

Requesting Access to the Website

The <u>GRS AdvantageTM</u> website requires that all users sign in to use the website. If this is your first time visiting the website, you will need to request access.

Follow these simple steps to request access:

1. Under "Plan Sponsors" on the left side of the Home page, click the "Registration Page" link.

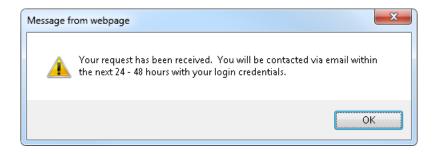


2. Complete the registration form on the "Register Plan Sponsor" page and click "Request Access" to continue. Bold items that are preceded by "*" are required fields and must be provided.

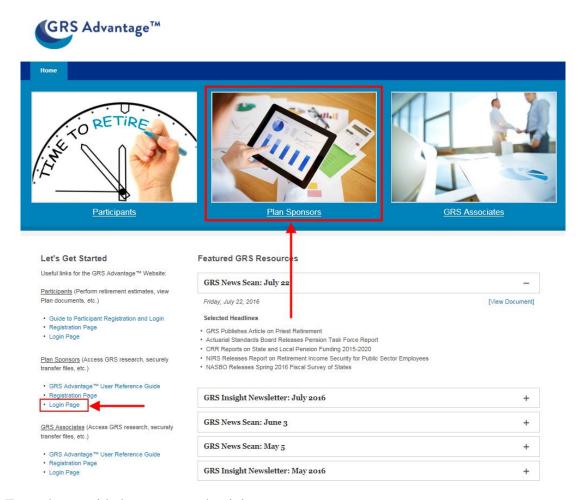


Ноте				
Register Plan Sponsor				
questionnaire and use the "Requestionnaire an	uest Access" b nce your appli	bsite™, please fill out the following button. You will be contacted via the ication has been processed.		
All bold items preceded by '*' are	e requirea.			
*First Name	Middle Name	*Last Name		
*Organization				
*Phone Number				
*E-Mail Address			1	
*Confirm E-Mail Address				
Request Access				
© Gabriel, Roeder, Smith & Company Holdings, Inc. <u>Terms and Conditions</u> <u>Privacy Policy</u> <u>Trademarks</u> Report website problems to <u>GRS Software Support</u>				

3. You will receive a confirmation message after you have requested access. Click "OK" to continue.

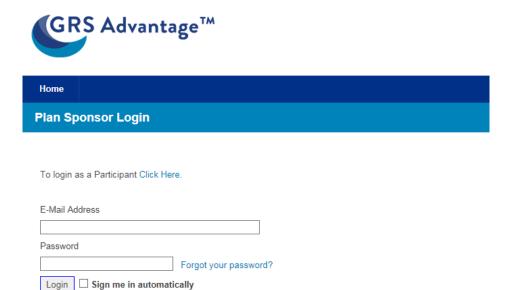


- 4. After your registration request has been processed by GRS, you will be contacted via email with your account credentials.
- 5. Return to the <u>GRS AdvantageTM</u> website and on the left side of the page click the "Login Page" link under the "Plan Sponsor" or click on the "Plan Sponsor" link located under the middle image



6. Enter the provided account credentials.

Click here to request access.



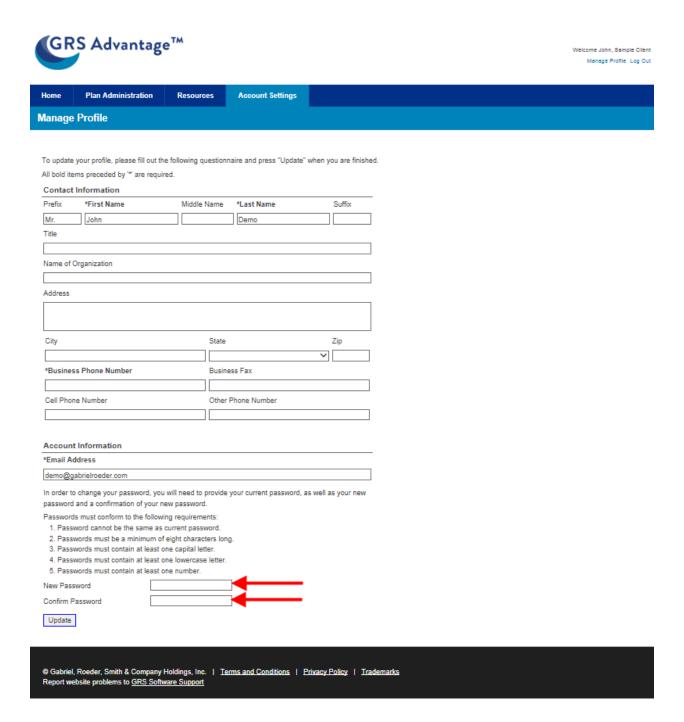


7. A message will appear indicating that your password has expired. Click "OK" to continue.



8. The "Manage Profile" page can be used to update your account information. Enter a personalized password into the "New Password" and "Confirm Password" fields. Click

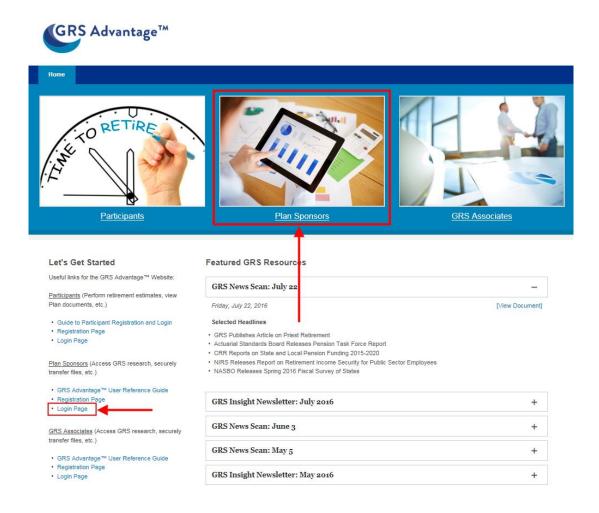
the "Update" button after you have reviewed your contact information and supplied your personalized password.



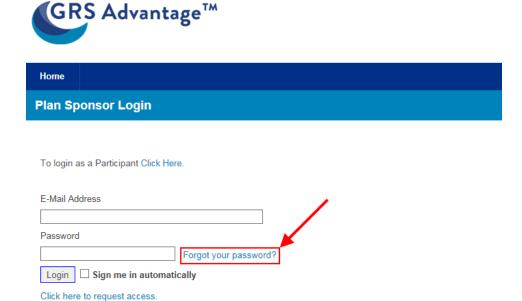
9. Your account is now ready to use.

Resetting your Password

If at any time you forget your password, first click on the "Login Page" link on the left side of the web page under "Plan Sponsors" or click on the "Plan Sponsor" link located under the middle image.

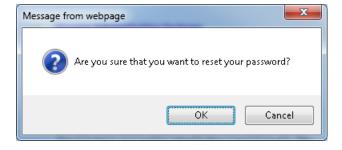


Next, enter your email address and click on the "Forgot your password?" link.





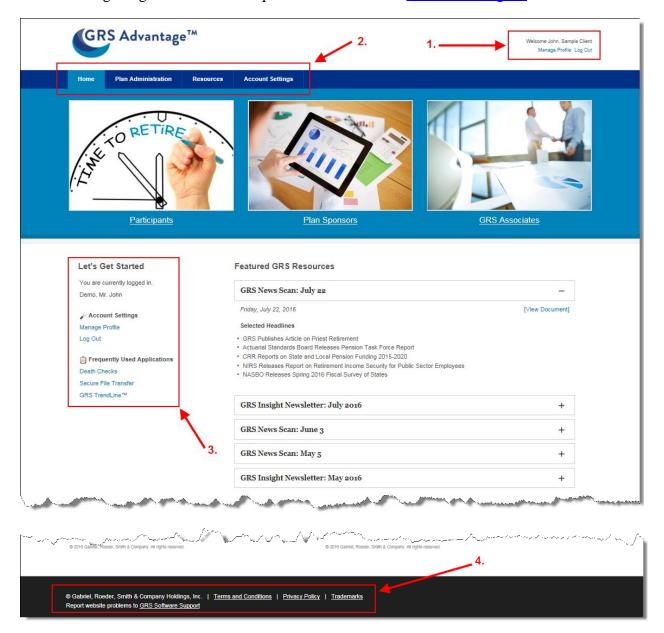
Click "OK" on the confirmation request from the website.



A temporary password will be emailed to you. Complete steps five through seven of the previous section to set your personalized password.

Using the GRS AdvantageTM Website

The following image identifies the important features of the GRS AdvantageTM website.



1. User Account and Active Client Information

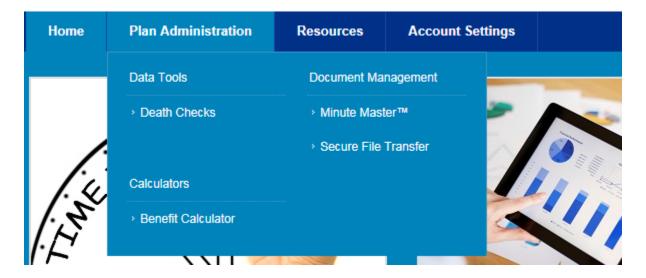
This section displays the current user information. It can be used to edit your profile, log out or select a new active client.

If you have multiple client relationships with GRS, then you will be able to choose an active client. Use the "Change" link in the upper right corner of the screen to switch your active client. Your active client selection will affect the available navigation items and client specific screens will be personalized to reflect your active client.

2. Navigation Bar

The navigation bar is the quickest way to move around the website. The navigation bar will be populated with items after you log in and select an active client.

You can expand the main items by holding your mouse over the navigation bar to reveal a sub menu of choices.



3. Quick Links

This area will contain links for frequently used tasks. Frequently used tasks would include managing your profile, logging out or running applications.

4. Notifying GRS of Potential Website Issues

If you experience any issues with a page on the <u>GRS AdvantageTM</u> website, then you can quickly notify GRS by clicking the "GRS Software Support" link located at the bottom of each page.

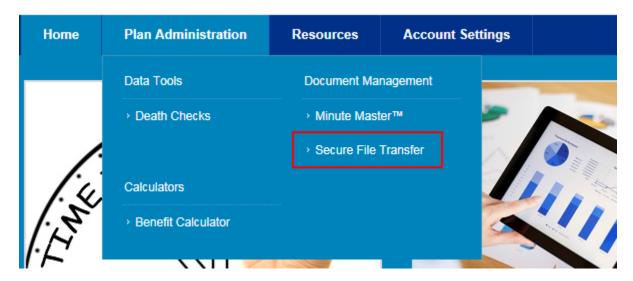
Secure File Transfer

Revised: July 25, 2017

The Secure File Transfer utility can be accessed on the GRS AdvantageTM website.

Accessing the Secure File Transfer Web Application

The Secure File Transfer application will appear for all registered users under the "Plan Administration" navigation menu. Hold your mouse pointer over the "Plan Administration" category to reveal the sub menu choices. Click on the "Secure File Transfer" link to be transferred to the Secure File Transfer page.



Identifying Your Active Client

Messages are linked to a single client, which is determined by your active client. Your active client description appears in the upper right corner of the screen and on the main Secure File Transfer page. If you have multiple client relationships with GRS, then you will need to verify that your active client is the intended client for the transfer.



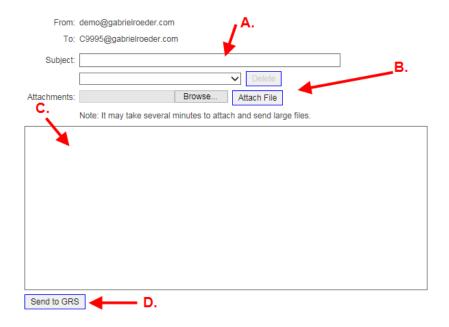
Upload Documents to GRS

New messages can be created by using the following instructions:

- 1. Confirm your active client as described in the <u>Identifying Your Active Client</u> help topic.
- 2. Click on the "Upload File(s) to GRS" button to open the "Create New Transfer" page.



3. The "Create New Transfer" screen will collect all of the information that will be transferred to GRS. Follow these steps to build the message and send it to GRS.



A. Provide a Subject

The subject field will be used as a label to describe the transfer. Try to provide a descriptive subject to help distinguish between various file transfers.

B. Provide the File Attachments

You can attach files to the message by using the "Browse" button followed by the "Attach File" button. Attached files will appear in the "Attachments" list and can be removed by pushing the "Delete" button.

C. Provide the Message Body

The message body can be used to provide more information about the transfer.

D. Click on the Send to GRS Button

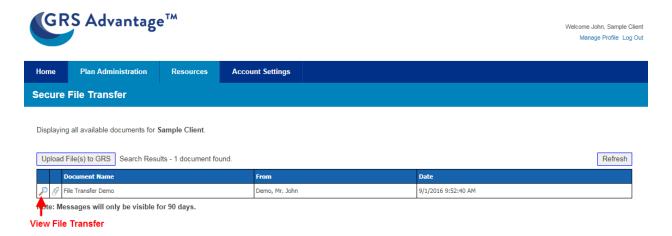
Click on the "Send to GRS" button to finalize the message and transmit the information to GRS.

- 4. Confirm that the message now appears in your list of available messages.
- 5. Send a regular e-mail message to the intended GRS recipients, notifying them that the transfer is available online.

Downloading Documents from GRS

You can follow these instructions to open an existing message:

- 1. Confirm your active client as described in the <u>Identifying Your Active Client</u> help topic.
- 2. Click on the magnifying glass icon of the message to see more information.



3. This page displays all of the message information and includes links to the attachments. Click on the links in the "Attachments:" section to download the files. The "Reply" button can be used to send a follow up message to the sender.



GRS TrendLineTM

Revised: July 25, 2017

The GRS TrendLine[™] application can be accessed on the GRS Advantage[™] website.

Accessing the GRS TrendLineTM Web Application

The GRS TrendLineTM application will appear for all registered users with an active pension relationship with GRS under the "Resources" navigation menu. Hold your mouse pointer over the "Resources" category to reveal the sub menu choices. Click on the "GRS TrendLineTM" link to be transferred to the GRS TrendLineTM page.



Navigating Around the GRS TrendLine™ Page

The main page is split into four functional areas:

- A. A series of buttons that allow you to either update the current filter settings or to export all of the available exhibits to a PDF report.
- B. Radio buttons that allow you to switch the category or type of exhibits to show. Currently, you can view various exhibits from the following categories:
 - a. Actuarial Assumptions
 - b. Assets
 - c. Benefits
 - d. Contributions
 - e. Demographic
 - f. Funding
- C. Checkboxes to filter what data is visible in your exhibit.
- D. The exhibits that reflect the type of data you want to display and the available data matching your filter criteria.



Adjusting the Data Filter

The GRS TrendLineTM application allows the user to drill down through our database to find the precise dataset of most interest to you.

We currently provide the ability to filter data by:

- 1. Valuation Date
- 2. Level of Government (i.e. State, County, City, Other)
- 3. Type of Employees (General, Public Safety, Teachers, Legislative/Judicial, Other)
- 4. Amount of Assets
- 5. Number of Members (Active and Retired)
- 6. Group Status (Open Plans, Closed Plans)

Check the boxes for the data that you want to display and click on one of the following:

1. The "Apply Filters" button located at the top of the screen.



2. The "[apply]" link located next to the "Filter Your Results" header.



Your dataset is now updated and available to view.

Viewing an Exhibit

To view a single exhibit in greater detail, click on it or the "[details]" link located next to the name of the exhibit.

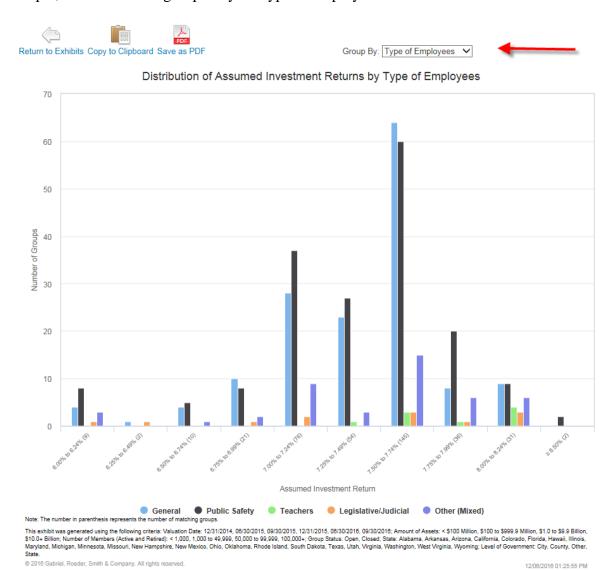
This view displays the exhibit in greater detail.



Holding the pointer over any of the bars displayed will cause a tooltip to display providing more details about the data charted. Holding the pointer over one of the bars, we can now see that in the exhibit above there are 76 groups in our data set with an Assumed Investment Return between 7.00% and 7.24%.

The bottom of the chart displays information about the dataset included in the exhibit. Any changes made to the data filter on the main screen will be noted in the disclaimer.

For some of the exhibits, we provide the ability to group your data by different metrics. This can be accomplished by changing the selected value of the "Group By:" drop down. In the following example, the data is now grouped by the type of employees in our dataset.



Software Support

Revised: July 25, 2017

Available Software Support

For all questions related to the <u>GRS AdvantageTM</u> website, contact the GRS Software Support team by clicking on the "GRS Software Support" link located at the bottom of each page, via <u>software.support@gabrielroeder.com</u> or 248.799.9000. All other questions should be directed to a GRS consultant or analyst assigned to your account.

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